Raj Raushan

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• Ninja-Coder

Profile

I'm currently a student at Arunodaya University, pursuing Bachelor of Science in Information Information. Alongside my studies, I work as a web developer and software engineer, building both practical and innovative solutions. I'm passionate about programming, web development, and continually exploring new technologies. Outside of work and studies, I enjoy learning about animals and spending time outdoors, especially camping.

Education

Arunodaya University

Remote

Bachelor of Science in Information Technology

Sept 2024 - May 2026

GPA: 9.0

• Coursework: Computer Architecture, Comparison of Learning Algorithms, Computational Theory

Nirmal Education Societys Nirmal Degree College of Commerce

Mumbai

Intermediate in Science

Sept 2019 - May 2020

• Percentage: 55

MS Memorial Public School

Delhi

10th, Basic Science

June 2018

o Percentage: 61

Experience

Nodal Team MumbaiAkasaAirApril 2023 - Jan 2024

- Here, I'm working in a team of 10 people, and we handle escalations cases via email and calls on a case-bycase basis, and also I learned to use Konnect Insight for sending emails, which was very user-friendly and made the process smoother.
- In this team, we handled different types of LOBs such as Customer Engagement, Appellate and Nodal Team,

Sales Executive Mumbai

Paytm

March 2023 - April 2023

- o I was hired to work on the sales team for EDC machines, which are card-swiping devices. My role involved interacting with various shops and malls to promote and sell these EDC machines.
- Created a service to provide gradient across VS and VS add-ins, optimizing its performance via caching
- o I learn here how groom my communication skills while I'm interacting with customers, also learn how to execute task under pressure.

Senior Associate MumbaiSep 2018 - July 2020 Hoppoo LifeStyle

- It was basically a travel agency which was also involved in do promote job roles and hire people on commission hases
- When I joined, the company was known as 'Get Joy Tour and Travels,' but in 2019, it merged with 'The King' and was rebranded as "Hoppoo Lifestyle India Pvt Ltd".

Projects

Digital Vehicle Parking Lot

- \circ Redesigned and optimized system architecture to accommodate a higher volume of transactions, automatically reducing wait time on transactions by 40%
- o Tools Used: Aderno Uno, Python

Synchronized Desktop Calendar

- Developed a desktop calendar with globally shared and synchronized calendars, allowing users to schedule meetings with other users
- $\circ\,$ Tools Used: C#, .NET, SQL, XML

Technologies

Languages: Python, C, Java, Objective-C, SQL, HTML, CSS, JavaScript Technologies: Ardeno Uno, Microsoft SQL Server, VS Code, Kali Linux.